

Valley Falls 2019/2020 Community Survey Results

<p align="center">Satisfaction Ratings Very Satisfied (5) - Very Dissatisfied (1)</p>		
1	Overall satisfaction with Valley Falls as a place to raise children?	4.228571429
2	Overall satisfaction with feeling safe in the community?	4.197183099
3	Overall satisfaction with Valley Falls as a place to retire?	4.126760563
4	Quality of trash/yard waste collection	4.1
5	How do you feel about the overall quality and level of service received at the community swimming pool?	4.080645161
6	Quality of Police Services	4.071428571
7	Maintenance of City Building & Facilities	4.014705882
8	Quality of parks and recreation facilities	4.014084507
9	How do you feel about the customer service received at the community swimming pool?	3.983870968
10	Overall satisfaction of police services?	3.957746479
11	Overall quality of parks, recreation and community services programs and facilities?	3.957142857
12	Landscaping in parks and public areas	3.855072464
13	Adequacy of street lighting.	3.808823529
14	Cleanliness of streets & public areas	3.514285714
15	Maintenance of downtown Valley Falls	3.47761194
16	Quality of City Infrastructure (i.e. roads, water/sewer, etc.)	3.235294118
17	Efforts to enforce codes/ordinances	3.126760563
18	Maintenance of streets	3.058823529
19	Overall satisfaction with enforcement of City codes and ordinances?	3.042253521
20	Overall satisfaction of the condition of major City streets?	2.61971831
21	Overall satisfaction of snow removal on City streets?	1.901408451

Emphasis from City Leaders Ratings
1st Choice, 2nd choice, 3rd choice, etc.

1	Quality of City infrastructure (i.e. roads, water/sewer, etc.)	1.615384615
2	Maintenance of streets	1.742424242
3	Maintenance of downtown Valley Falls	2.406779661
4	Quality of Police services	2.637931034
5	Efforts to enforce codes/ordinances.	2.90625
6	Cleanliness of streets & public areas	3.017857143
7	Quality of parks and recreation facilities.	3.418181818
8	Quality of trash/yard waste collection	3.448979592
9	Adequacy of street lighting.	3.530612245
10	Maintenance of City Building & Facilities	3.837209302
11	Landscaping in parks and public areas	4.14893617

Quality of Life and Perceptions of the Community:

Overall Satisfaction with City Services: Very Satisfied (5) - Very Dissatisfied (1)	
Quality of Police Services	4.071428571
Quality of trash/yard waste collection	4.1
Quality of parks and recreation facilities	4.014084507
Efforts to enforce codes/ordinances	3.126760563
Quality of City Infrastructure (i.e. roads, water/sewer, etc.)	3.235294118

Services that should receive the most emphasis from City Leaders: 1st Choice, 2nd choice, 3rd choice, etc.	
Quality of Police services	2.637931034
Quality of trash/yard waste collection	3.448979592
Quality of parks and recreation facilities.	3.418181818
Efforts to enforce codes/ordinances.	2.90625
Quality of City infrastructure (i.e. roads, water/sewer, etc.)	1.615384615

Overall Satisfaction with the following services: Very Satisfied (5) - Very Dissatisfied (1)	
Cleanliness of streets & public areas	3.514285714
Landscaping in parks and public areas	3.855072464
Maintenance of City Building & Facilities	4.014705882
Maintenance of downtown Valley Falls	3.47761194
Maintenance of streets	3.058823529
Adequacy of street lighting.	3.808823529

Items that should receive the most emphasis from City Leaders: 1st Choice, 2nd choice, 3rd choice, etc.	
Cleanliness of streets & public areas	3.017857143
Landscaping in parks and public areas	4.14893617
Maintenance of City Building & Facilities	3.837209302
Maintenance of downtown Valley Falls	2.406779661
Maintenance of streets	1.742424242
Adequacy of street lighting.	3.530612245

**Overall satisfaction with _____ :
Very Satisfied (5) - Very Dissatisfied (1)**

Overall satisfaction of police services?	3.957746479
Overall satisfaction with feeling safe in the community?	4.197183099
Overall satisfaction with Valley Falls as a place to raise children?	4.228571429
Overall satisfaction with Valley Falls as a place to retire?	4.126760563
Overall satisfaction with enforcement of City codes and ordinances?	3.042253521

What type of businesses (i.e. veterinarian, type of store/restaurant, etc.) would you like to see in Valley Falls? Please list your top three. (At least five)

Restaurant with more hours.	35%
Veterinarian	35%
Carwash	9.86%
Clean/Improved Grocery Store	8.45%
Place for kids/teens activities	8.45%
Coffee Shop	7.04%

What features from other communities would you like to see in Valley Falls? Please list your top three.

Non-conclusive response.

What features does Valley Falls have that you feel set it apart from other communities? (At least 5)

Swimming pool	40.43%
Great schools	17.02%
Safe	14.89%
Christmas Decorations	10.64%

Recreational Opportunities:

Recreational Items Rating Scale: Very Satisfied (5) - Very Dissatisfied (1)	
Overall quality of parks, recreation and community services programs and facilities?	3.957142857
How do you feel about the overall quality and level of service received at the community swimming pool?	4.080645161
How do you feel about the customer service received at the community swimming pool?	3.983870968

What type of recreational facilities/spaces (i.e. disc golf, sand volleyball, etc.) would you like to have added to the community? Please list three.	
Sand Volleyball	32.5%
Bike/Walking Trail	25%
Golf Course	15%

City Infrastructure:

Overall satisfaction with: Very Satisfied (5) - Very Dissatisfied (1)	
Overall satisfaction of the condition of major City streets?	2.61971831
Overall satisfaction of snow removal on City streets?	1.901408451

What City streets do you feel need the most urgent attention? Please list your top three.	
Broadway	29.17%
Frazier	27.08%
Walnut	22.92%
All brick streets	16.67%
Oak	14.58%
Walnut and 5th Intersection	10.42%
Sycamore	10.42%

Please rate your perception of the quality of the following infrastructure items: Very Satisfied (5) - Very Dissatisfied (1)	
City Streets	3.285714286
Drinking water	3.563380282
Waste water	3.869565217
Parks	4.169014085
Baseball and Football field	4.071428571
Downtown	3.352112676
School facilities/property	4.157142857

Demographics:

Approximately how long have you lived in Valley Falls?	
Less than 6 months	0%
6 months - 5 years	16.9%
6 - 10 years.	12.68%
11 - 20 years	8.45%
20+ years.	61.97%

How old are you?	
18 -34	14.09%
35 - 44	8.45%
45 - 54	9.86%
55 - 64	12.68%
65 - 74	29.58%
75 +	23.94%

How do you identify yourself?	
Male	36.62%
Female	56.34%
Other/Do not identify	4.23%

Do you have children in any of the following age groups that live with you in Valley Falls?	
Ages 0-5	18.31%
Ages 6-13	9.86%

Ages 14-17	7.04%
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Which of the following best describes your race/ethnicity?	
White	88.73%
Asian/Pacific Islander	
Black/African American	
Hispanic/Latino/Spanish	2.82%
American Indian/Eskimo	1.41%
Other	7.04%

Which of the following best describes your place of employment?	
Employed in Valley Falls	14.09%
Employed in Jefferson County	8.45%
Employed in Topeka/Lawrence/Atchinson or another larger town.	19.72%
Employed in greater Kansas City Metropolitan area.	1.41%
Self-employed or work at home	7.04%
Student, retired, or not currently employed outside the home.	40.85%

Do you rent or own your home?	
Own	90.14%
Rent	7.04%
Other Circumstance	2.82%

Do you live within Valley Falls City limits, or the surrounding area?	
City Limits	88.73%
Surrounding area	11.27%
Other Circumstance	

Please list any other comments or information that you would like to share:

"Perhaps it's not feasible, but I'd like to see some salt on downtown streets and sidewalks during ice events."

"I would like to see weeds and trash addressed.

Maybe have a quarterly newsletter on bimonthly from City Hall.

Something needs to be done with the detriment of the township hall.

Having the extra dumpsters in the summer that we can take anything to is well worth the money.

I would like a reminder on what we can and can't put in the recycle dumpster. It is great having this.

I believe the transportation van is so important to keep in our community."

"I think the "inspections", fines, threatening jail time, etc. ruining some long established businesses to close (empty buildings and lots of unhappy people is more of a detriment than having a good place to get car repairs done or items purchased right here in Valley Falls. I hate to see that goes."

"Review City Codes - completely

More interest from."

"Feel a light needs to be added to intersection entering Valley Falls off K-4 by cemetery."

"People need to clean up the junk in their yard. Invites mice, snakes, etc. Like little kids not wanting to pick up their room."

"Side Walks - current need work and more sidewalks to make it more family friendly. I love this little town, but think City Hall is trying to hard with this "code enforcer"."

"We have been experiencing issues with unknown individuals using Frazier Street (starting on Ratz) as a personal dragstrip, including but not limited to UTVs, ATVs, Motorcycles dirtbikes, and especially pickup trucks. I would like to request signage going both ways consisting of residential speed limits and children at play. I have three little girl, and my wife and I are afraid to let them play out front of the house as the engine noises created from excessively fast acceleration scare them."

*“5% that looks bad hurts the other 95% that looks good
Streets in front of Boyces Auto and Trash, etc. to East and back - unsafe and unsightly.
Uncertain concerning lawns, housing that falling down and unsafe. A lot of homes have improved
this last summer, but there are some needing attention. 500 Mulberry - please.
Downtown could improve some business - Boyce's cars in street and junk around building. Dan
heinen - Employees take up all the parking in the block - taking parking away from Dr. Office
and post office.
Their Trucks stick out way to far in the street. The employees are healthy and can walk. Many
going to the Dr. office needs help.”*

*“More lighting down the streets
Sidewalks should be put in throughout Valley Falls
More landscaping”*

“Need to look at securing funding to redo Frazier and Broadway.”

*“more parking for games one way parking for 4-H. Trees cut along walking trail. Spraying for
mosquitoes more than once a year.”*

“Please work out something with Mark Boyce. Don't let him leave town!!”

“City government needs a shake up or a wake up call.”

*“Sidewalks need removed if not fixed.
Jagged concrete sticking up at all angles are very unusable.
City really needs good sidewalks for safety of kids.”*

*“Tree park needs cleaned up and dead trees cut, pot holes need fixed, spray mosquitoes more
often along maple street due to river.”*

*“Would like to see better ordinances for garbage in peoples yards, metal, collecting, etc. My
block is getting worse.
800 Elm St. (Back of house)
Corner of 8th and Frazier”*

*“If code enforcement runs off local business we don't need it. People here like to hunt, fish, and
enjoy life. People take care of their neighbors and should not be harassed by law enforcement,
city council, or code enforcement.”*

*“Abandoned houses either need to be cleaned up or torn down.
Scrap metal and junk cars need to be removed from yards.
Potholes need to be filled in.”*

“Be very careful how you treat existing businesses. We collect 2% sales taxes for you. We employ local people. We help keep Valley Falls operating in a round about way. Do not overlook the assets that are already here. Plus, keep the North Bridge!”

“Continue to clean up the City. Enforce rules and last and continue the good job. It's not hard to try to be working towards good goals.”

“We need to keep what businesses we have and encourage more.”

*“Ordinances should be enforced the same for everyone.
Respect should be earned and neighbors that don't respect their neighbors property have to be held accountable to the ordinances.
We need fewer rentals and higher ownership.
The noise (loud music) downtown in the evening is a concern. From upstairs apartment.
Need home built in main City and less focus on Barnes.
Tear down homes and build new.
City hall is beautiful and welcoming.
City clerk is does a wonderful and makes people feel welcome.
Promote local hunting and fishing.
Work w/ corp to promote and access to corp ground from VF.”*

“Thanks for asking for an opinion.”

*“Infrastructure needs work.
Keep working on code enforcement.
Some downtown buildings need repair.
Our grocery store needs improvement.”*

*“We need to attract more families to VF.
Also, multiple small groups need to better combine resources vs. competing w/ one another. We are not big enough, for example, to have two seperate athletic associations, chamber, cent. club, etc.... Work together to support each other and do more united events and community things.”*

“Big, enormous American flag in honor of our veterans that can be seen from several miles away.”

“We are very upset about Mark Boyce closing. That will likely hurt the Auto Parts and Western auto and leave another empty building. We should be trying to promote new businesses and keep the ones we have. The Mayor and the City Council not doing a good job! We will keep this in mind at the next election!”

“Need noise level max for recreational vehicles in residential areas and check drivers for valid insurance.”

“Happy with code enforcement.”

“Good will groceries donations spot destination provided.”

“On code violations: There has been 2 dead cars (one hauled in on trailer the day they moved in) sitting in front for up to six months and one for the last 6-8 weeks. Also a lot of trash in the front plus weeds. A big rodent attraction!”

“Water softness and flavor could be improved.”

“Continue to shut down the drug problem in Valley Falls. There is a lot of people that sell/use drugs.

Pursue more bigger/large businesses (ex. we had a rock quarry, haul more, etc.) we need them as it would give use more tax money to work with and possible local jobs.

Shared information among businesses. lot of individuals passing bad or worthless checks to local businesses.

Too many dogs out roaming on most days.”

“Happy with code enforcement - clean up the junk.”

“Strongly support the City Councils efforts to clean up the town.”

“- It seems like the garbage trucks are destroying the roads by my house

-garbage cans left by the street all week - they look bad

-leave the auto repair businesses alone

make sure they play family friendly music at the pool”

“After snow removal could use salt and sand.

Would like to see more done about drug sales - seem to be plenty of drug sells on a daily basis.

City office: I like new City Administrator - listens to you - a good hire. He is trying new things.

April- always supportive in work for the people of Valley. She is doing a good job.”

“I am concerned about the disagreements about the city codes and how the city council is handling it. Both sides should come together and talk without lawyers and sit down as friends and neighbors. Why can't there bea working together to solve this? There needs to be some give and take on both sides. Yes, the city is divided. Something needs to be done or things will get worse. It reminds me of children all wanting to get their way.”

“The auto repair shop on Broadway needs to quit using parking in front of the museum including the alley, and clean out the window to make it presentable. find somewhere else for used tires and cover for them.”

“Intersections where brick meets asphalt.”

“Intersections where brick meets asphalt - a big drop off.”

“Stop spending money on out of town lawyers and code enforcement. Fix the streets, water, sewer. Use a lot more common sense on things that are important (infrastructure, roads, water, sewer).”